

German Track Rubber Tracks – 2 Year Warranty Terms and Conditions

Quality is our strength and HES Tractec is proud to offer 24 months warranty on all our German Track products.

The German Track brand is manufactured to the highest standard and specification which means we have the confidence to offer up to 24 months warranty against any manufacturing defects or 1000 hours usage; whichever comes first.

Mini-Excavator Tracks

24 month/1000 hours

The warranty covers material or structural failure of the track caused by a manufacturing fault.

The warranty does not cover failure due to damage or excessive wear leading to eventual failure.

Warranty

If the warranty is accepted within the first 12 months/1000hrs, the initial purchase price of the track will be refunded, excluding carriage charges, against the cost of a new replacement track.

After that, accepted warranty refunds will be on pro-rata basis on the remaining 12 months (i.e. after 13 months a warranty would be credited pro-rata on the remaining 11 months).

Keeping the tracks at the correct tension can avoid unnecessary wear and tear!

Date: December 2016.